

CARE ADVISER NETWORK

ADULT SOCIAL CARE WHO'S WHO

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AGENDA

Today we will provide;

- Who's who overview – Organisations/People
- Who's who case study
- Q and A opportunity



FCA CONSULTATION

“The current care market is both confused and confusing”

A lack of clarity in respect of the distinction between health and social care and their respective funding lies at the root of most consumer disputes.

There is a critical and growing need for information and guidance in respect of **how the market works** and **how to access the appropriate care specialist financial advice**”

[FCA Discussion paper](#)

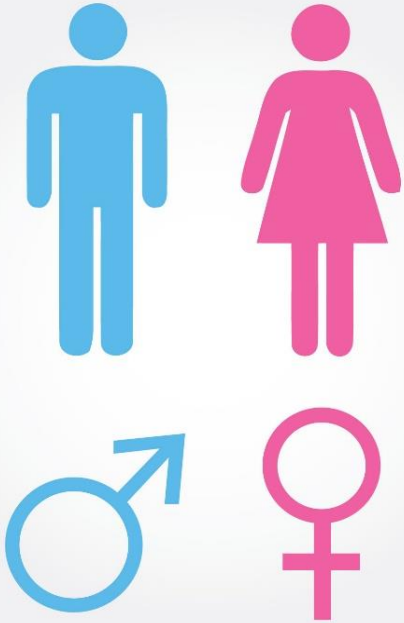
AGEING POPULATION

There are 11.4 million people aged 65 or over in the UK and an estimated 4 million with a long term illness



The number of people aged 60 or over is expected to exceed 20 million by 2030. By 2040, nearly one in four people in the UK will be aged 65

AGEING POPULATION

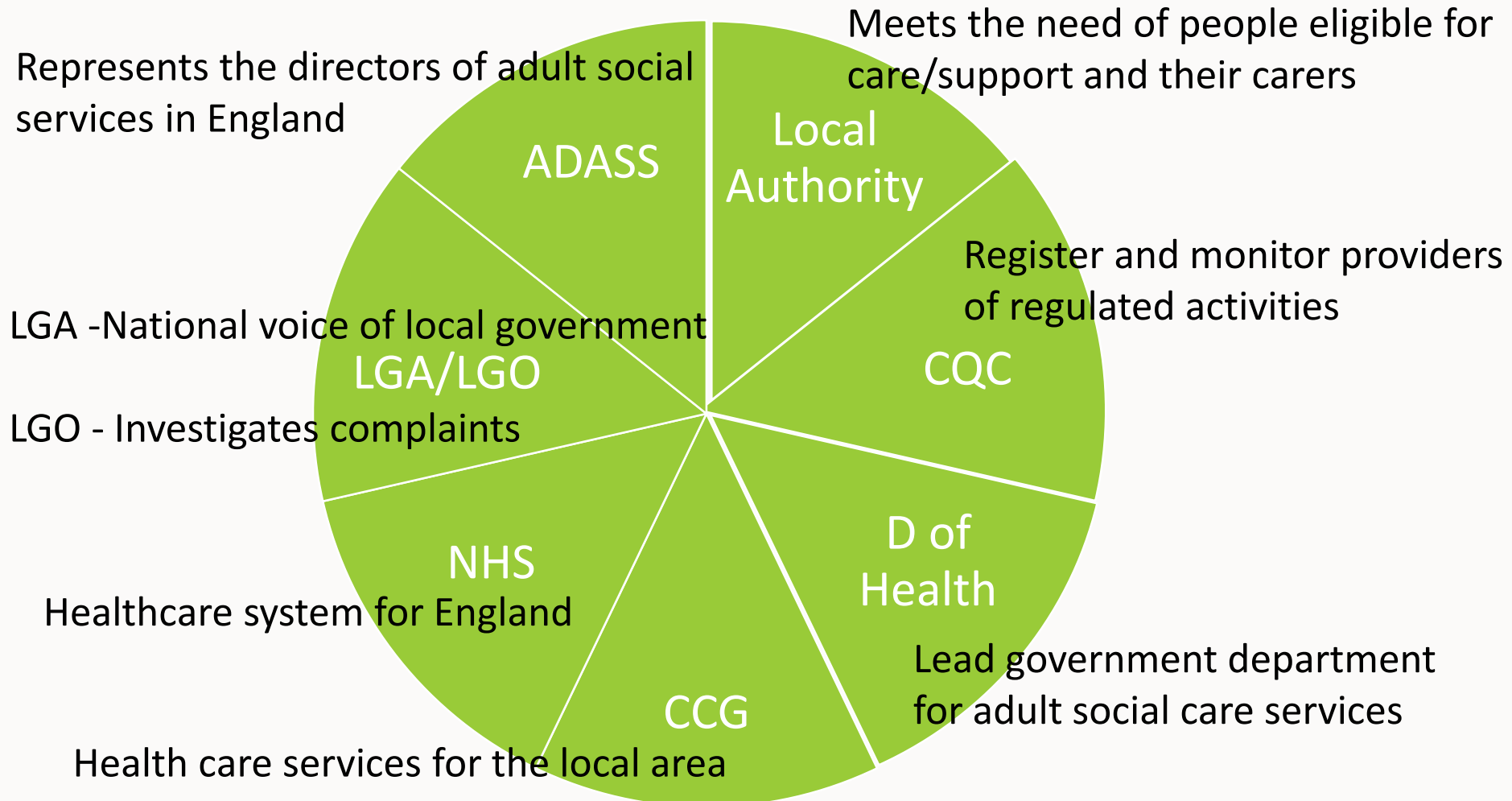
MEN		WOMEN
79.3 (at birth)		83 (at birth)
83.6 (at 65)		86.1 (at 65)
8+ (with at least one disability over 65)		11+ (with at least one disability over 65)

Mid-2014 Population Estimates UK Office for National Statistics, 2015. *General Lifestyle Survey 2011, Office for National Statistics, 2013 AgUK Later Life report*

WHO'S WHO



ORGANISATIONS



LOCAL AUTHORITY



[Find a Local Authority](#)

THE LAW

The CORE principles of the Care Act 2014 are:

- Wellbeing
- Mental Capacity
- Independent Advocates
- Whole Family Approach
- Safeguarding
- Personalisation
- Proportionate and appropriate
- Prevention
- Integration.



Care Act 2014

ELIGIBLE NEEDS



Care and Support (Eligibility Criteria) Regulations

In considering whether an adult with care and support needs has eligible needs, local authorities must consider whether:

The adult's needs arise from or are related to a **physical or mental impairment or illness**.

As a result of the adult's needs the adult is **unable to achieve two or more of the specified outcomes**

As a **consequence** of being unable to achieve these outcomes there is, or there is likely to be, a **significant impact** on the **adult's wellbeing**.

An adult's needs are only eligible where they meet all three of these conditions

FREE

The Local Authority won't charge for:

- Giving information or advice
- Assessing care and support needs
- Arranging community care services
- Occupational Therapy assessment
- Equipment and minor adaptations (up to £1000)
- After care services provided under Section 117 of the Mental Health Act 1983
- Any Non-Residential Services required by individuals suffering from Creutzfeldt Jacob Disease
- Re-ablement services (for up to 6 weeks) to help you stay independent



SERVICES



Find a Local Authority

Care needs Assessment/Carers Assessment

Arranging eligible care/support needs

Day services

Information and Advice

Safeguarding

Advocacy/Independent Advocacy

Support Brokerage/Personal Assistants

Prevention Services – Reablement/Shopping/Laundry/Meals

Telecare/Assistive technology

Library/Home Library

Aids and Minor adaptations

LOCAL AUTHORITY



1.63 million jobs in the social care sector (England)

Type of job	Number of job	% of job
Residential	650'000	40%
Domiciliary Care	685'000	42%
Day Care	66'00	4%
Community Care	229'000	14%
TOTAL	1'630,000	

PEOPLE/TEAMS



Care/Business Manager

Assessment team – Hospitals, Community, Review, MASH

Social Worker/Care Worker

Information, Advice, Advocacy (Informal/Independent)

Care Placement/Procurement/Purchasing

Financial Assessments/Deputy

Safeguarding/Best Interest Assessor

Occupational Therapy

Brokers/Personal Assistants

Commissioning

TERMINOLOGY



1. OT – Occupation Therapy
2. SAQ - Self Assessment Questionnaire
3. SDS – Self Directed Support
4. RAS – Resource Allocation System
5. MASH - Multi Agency Safeguarding Hub
6. BIA – Best Interest Assessor
7. DoLS – Deprivation of Liberty Safeguards
8. PB/DP – Personal Budget/Direct Payment

NHS



NHS

The NHS deals with 1 million patients every 36 hours
During 2014/15;

- 10 m procedures and interventions
- 22.5m A and E attendances
- 16m admissions
- 86m Out patients appointments
- 21m contacts for mental health services



NHS

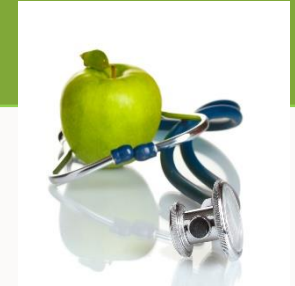


Two thirds of NHS clients are aged 65

Of the 16 million adults admitted to hospital last year, almost 8 million were aged 65+

Up to 60% of older people in hospital have mental health problems or develop them during their stay

HEALTH



Clinical Commissioning Group

Falls prevention services
Mental Health services
GP/District Nurse/Community Matron
Medication/Prescription/Chemist/Pharmacy
Clinical and specialist health services
Hospitals/NHS Hospice
Out patients clinics
Dental
Physiotherapy

OTHERS



OTHERS



Carers

CQC

Care Providers – Domiciliary and permanent care/PA's

Independent Care Advisers/Navigators

Benefits Advisers/Direct Payment Advisers

Advocacy services

Information and Advice – Vol sector, independent and online

Voluntary sector – Home from Hospital (Red X, AgeUK, Carers)

Home safety checks- Fire/Police

District Council – Handyman services

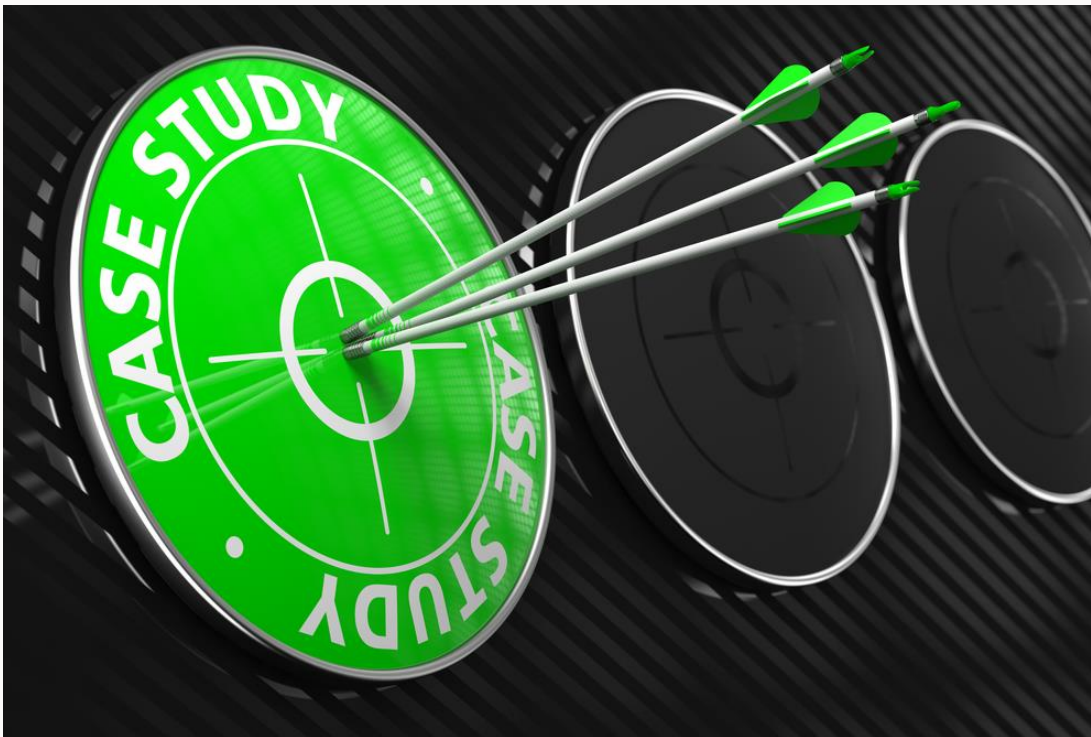
Direct Payment Advisers/ Employer/Pension Advice

Financial Advisers

Legal Advisers

Disability related organisations: Dementia friends

CASE STUDIES



CASE STUDY 1



Fred has a fall at home and is admitted into Hospital. Before he is discharged he undergoes an 'assessment' when he is asked to climb stairs and make a cup of tea. Arriving home his fridge is full, the heating on and carers arranged for the morning and evening. He is visited by the ASC team from the Local Authority and they talk through with him how he will manage cooking a meal, doing the laundry and getting out and about. A Falls clinic programme is arranged and a local voluntary agency 'befriending' service contacted.

THANK YOU





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